



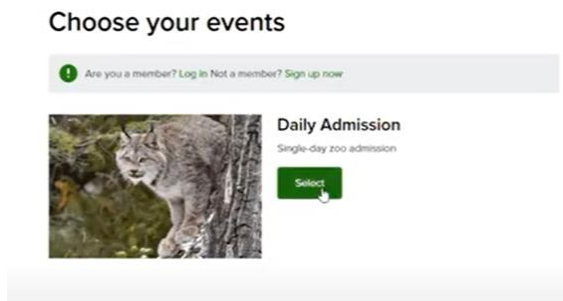
COMMUNITY ACCESS PROGRAM TICKETS

COMMUNITY ACCESS PROGRAM TICKETS 社区准入计划门票

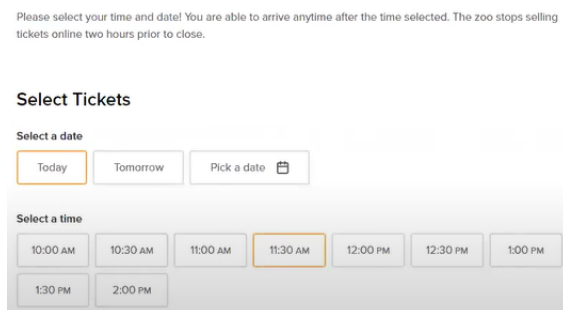
We are delighted to welcome you to Woodland Park Zoo! You should have received promo code(s) to redeem your free zoo tickets through our Community Access Program (CAP). Please see the instructions for redeeming your promo codes free zoo tickets below. We look forward to seeing you soon! 欢迎您来到伍德兰动物园！您应该已经通过我们的社区准入计划（CAP）收到了兑换动物园免费门票的优惠代码。请参阅下面的说明，了解如何兑换免费动物园门票。我们期待尽快见到您！

HOW TO REDEEM YOUR TICKETS 如何兑换门票

1. Go to the zoo's ticketing website at <https://www.zoo.org/visit> or <https://tickets.zoo.org/events> 访问动物园购票网站：<https://www.zoo.org/visit> 或者 <https://tickets.zoo.org/events>
2. Select 'Daily Admission' for general admission tickets 选择“每日入场”购买普通入场门票。

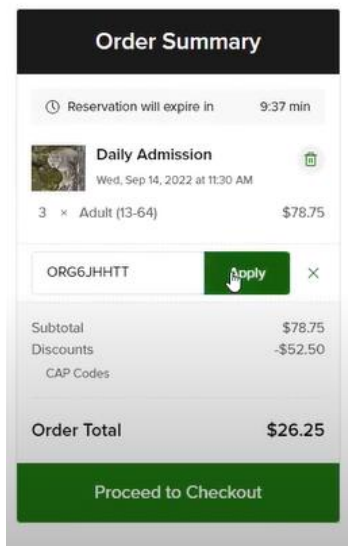


3. Select the date and time you would like to visit 选择您将要参观动物园的日期和时间



4. Select the type of ticket (adult and/or child) and quantity 选择门票类型（成人和/或儿童）以及数量
5. Add to your order 加入订单
6. BEFORE you click “proceed to checkout,” Click ‘Apply a Promo Code’ 在点击“继续付款”之前，点击“使用优惠代码”

7. Enter your CAP promo code(s). Each promo code is valid for two (2) tickets and may only be used one time. If you are purchasing more than two tickets, you will need to use multiple promo codes. The promo code(s) will make the tickets free. 输入您的 CAP 优惠代码。每个代码可以用于两张门票而且仅能使用一次。如果您要购买两张以上门票，您需要使用不同优惠代码。使用优惠代码获得免费门票。



8. Click 'Proceed to Checkout' 点击“继续付款”
9. Complete the 'Payment Information' page which collects an individual's name, address and email. You will not need to enter any payment details like a credit/debit card. 填写“付款信息”页面，包括个人姓名、地址和电子邮件。您不需要填写诸如信用卡/借记卡信息等付款详细信息。

Payment Information

Are you a member? Log In Not a member? Sign up now

Your Information

First Name
Caitlyn

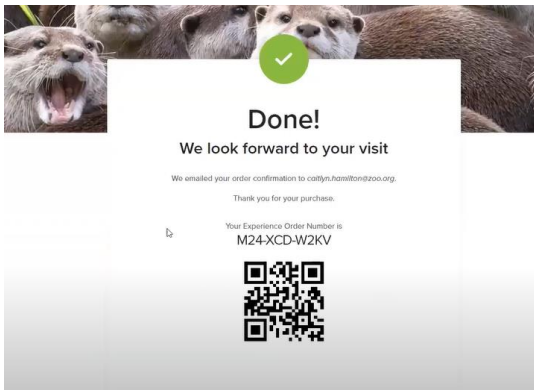
Last Name
Hamilton

Address
5500 Phinney Ave N

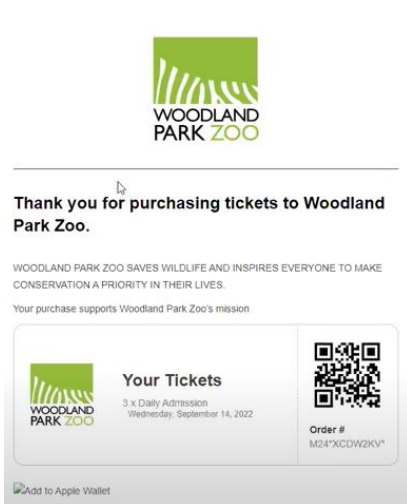
City
Seattle

State
Washington

10. Click 'Complete Order' 点击“完成订单”



11. You will be emailed your tickets! Your tickets will include information about parking, directions, accessibility, guest FAQs and contact information for support. 您的门票将通过电子邮件发送给您。您的门票包括停车、路线、无障碍设施、访客常见问题解答以及联系方式等服务信息。



REDEEM INDIVIDUAL TICKETS IN-PERSON 亲自兑换个人门票

If you would prefer to not use our website to reserve their tickets, we have another option! You can bring their promo code(s) to any zoo ticketing/membership window and be granted admission. The promo codes act as physical tickets for entry, and we hope that this is helpful for individuals who would be unable to reserve tickets online.

Please ensure that you bring the correct number of promo codes for all the people attending in your group. For example, if three people are attending, you will need to present two promo codes.

如果您不愿意通过我们的网站预订门票，我们提供另一种订票方式！您可以携带优惠代码到动物园的任何售票/会员窗口，即可被允许进入动物园。优惠代码可用作入场门票，我们希望这样可以帮助到无法上网预订门票的个人。

请确保您为您的参观团体带来了足够数量的优惠代码。例如，如果你们有三人参加，您将需要出示两个优惠代码。

FAQ 常见问题

I would like to select an accessibility ticket option or military ticket. Are the CAP promo codes valid for these options?

Yes! They are available for all daytime admission tickets.

I am coming at a different time than listed on my ticket. Will I be able to enter?

Yes! CAP tickets will be able to enter at a different time than stated on their ticket. For example, if the ticket is for entry on June 3rd at 10:30 a.m., and the ticket holder arrives to the zoo on June 2nd at 10:30 a.m. or June 3rd at 1:00 p.m., they will be granted entry.

If you are a one-to-one aid or attendant of guests with disabilities, do you need a CAP ticket or will you be granted entry?

No, they do not need a CAP ticket to enter. They may reserve a free one-to-one aid ticket either online or at our ticketing window.

Is this information available in other languages?

Yes! We have this information available in multiple languages. Ask your CAP organization for more info.

Is there a social story available so families will know what to expect and other accessibility resources?

Yes! Please visit our page at www.zoo.org/access for more information about accessibility resources and our social story.

Are these tickets valid for special zoo events?

No. These tickets are not valid for special zoo events. They are only valid for general admission tickets.

我想选择无障碍门票选项或军人门票。CAP 优惠代码适用于这些选项吗？

是的！它们适用于所有白天入场门票。

我来参观动物园的时间与门票上的时间不符。我能进入动物园吗？

可以！CAP 门票持有者可以不必按照在门票上注明的时间进入动物园。例如，如果门票是 6 月 3 日上午 10:30 入场，而持票人在 6 月 2 日上午 10:30 或 6 月 3 日下午 1:00 到达动物园，他们将被允许入园。

如果您是残疾客人的一对一辅助或陪护人员，您需要 CAP 门票才能进入吗？

不，他们不需要 CAP 门票就能进入。他们可以在线上或在我们的售票窗口预订免费的一对一辅助人员门票。

这些信息有其他语言版本吗？

有！我们提供多种语言版本。请向您的 CAP 组织了解更多信息。

是否有简单介绍可供家庭了解会发生的事情以及其他无障碍资源？

有！请访问我们的网页 www.zoo.org/access 了解更多关于无障碍资源和简单介绍。

这些门票适用于动物园的特别活动吗？

不。这些门票不适用于动物园特别活动。它们仅适用于普通入场门票。