



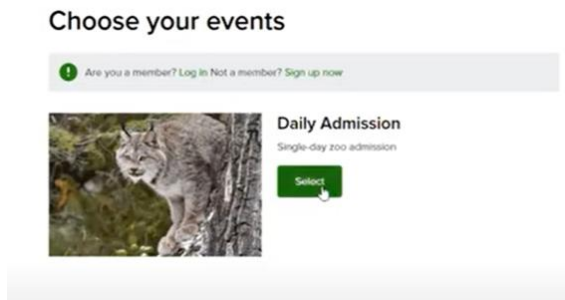
# COMMUNITY ACCESS PROGRAM TICKETS

## COMMUNITY ACCESS PROGRAM TICKETS

We are delighted to welcome you to Woodland Park Zoo! You should have received promo code(s) to redeem your free zoo tickets through our Community Access Program (CAP). Please see the instructions for redeeming your promo codes free zoo tickets below. We look forward to seeing you soon!

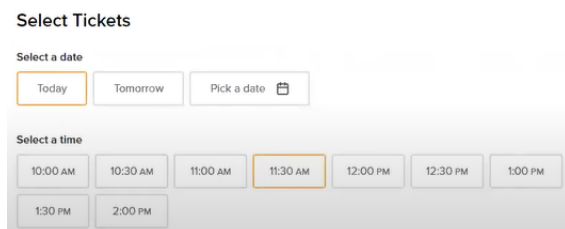
### HOW TO REDEEM YOUR TICKETS

1. Go to the zoo's ticketing website at <https://www.zoo.org/visit> or <https://tickets.zoo.org/events>
2. Select 'Daily Admission' for general admission tickets

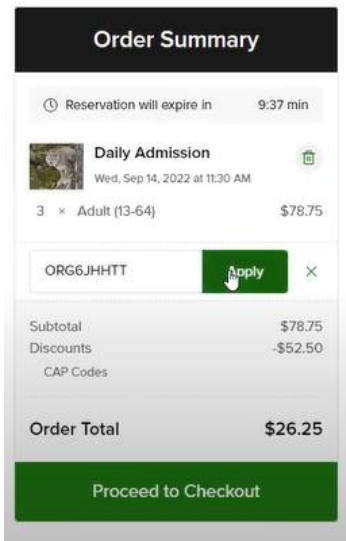


3. Select the date and time you would like to visit

Please select your time and date! You are able to arrive anytime after the time selected. The zoo stops selling tickets online two hours prior to close.



4. Select the type of ticket (adult and/or child) and quantity
5. Add to your order
6. BEFORE you click "proceed to checkout," Click 'Apply a Promo Code'
7. Enter your CAP promo code(s). Each promo code is valid for one (1) ticket and may only be used one time. If you are purchasing more than one ticket, you will need to use multiple promo codes. The promo code(s) will make the tickets free.



8. Click 'Proceed to Checkout'
9. Complete the 'Payment Information' page which collects an individual's name, address and email. You will not need to enter any payment details like a credit/debit card.

### Payment Information

! Are you a member? Log in Not a member? Sign up now

**Your Information**

First Name  
Caitlyn

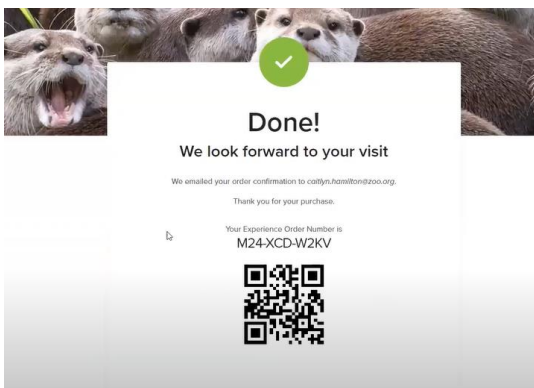
Last Name  
Hamilton

Address  
5500 Phinney Ave N

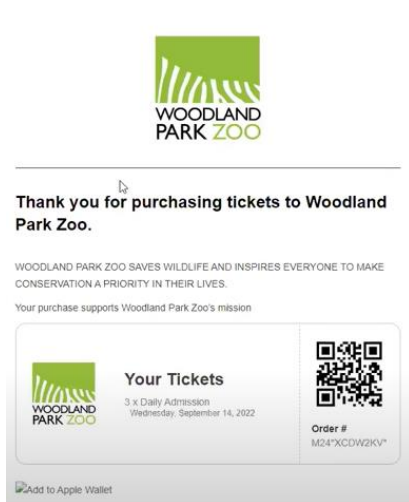
City  
Seattle

State  
Washington

10. Click 'Complete Order'



11. You will be emailed your tickets! Your tickets will include information about parking, directions, accessibility, guest FAQs and contact information for support.



## REDEEM INDIVIDUAL TICKETS IN-PERSON

If you would prefer to not use our website to reserve their tickets, we have another option! You can bring their promo code(s) to any zoo ticketing/membership window and be granted admission. The promo codes act as physical tickets for entry, and we hope that this is helpful for individuals who would be unable to reserve tickets online.

Please ensure that you bring the correct number of promo codes for all the people attending in your group. For example, if three people are attending, you will need to present two promo codes.

## FAQ

**I would like to select an accessibility ticket option or military ticket. Are the CAP promo codes valid for these options?**

Yes! They are available for all daytime admission tickets.

**I am coming at a different time than listed on my ticket. Will I be able to enter?**

Yes! CAP tickets will be able to enter at a different time than stated on their ticket. For example, if the ticket is for entry on June 3<sup>rd</sup> at 10:30 a.m., and the ticket holder arrives to the zoo on June 2<sup>nd</sup> at 10:30 a.m. or June 3<sup>rd</sup> at 1:00 p.m., they will be granted entry.

**If you are a one-to-one aid or attendant of guests with disabilities, do you need a CAP ticket or will you be granted entry?**

No, they do not need a CAP ticket to enter. They may reserve a free one-to-one aid ticket either online or at our ticketing window.

**Is this information available in other languages?**

Yes! We have this information available in multiple languages. Ask your CAP organization for more info.

**Is there a social story available so families will know what to expect and other accessibility resources?**

Yes! Please visit our page at [www.zoo.org/access](http://www.zoo.org/access) for more information about accessibility resources and our social story.

**Are these tickets valid for special zoo events?**

No. These tickets are not valid for special zoo events. They are only valid for general admission tickets.