



CAMP ACCOUNTS

HOW TO ACCESS, EDIT & CANCEL

Summer 2026

ULTRACAMP ACCOUNT ACCESS

Below you will find the steps needed to access your Ultracamp account. This will allow you to make payments, change account information, and reference items like Kid Code and Grouping Requests.

Registration cancellation steps are also available below. Review our cancellation policy as there are firm cut off dates for refunds.

Useful Links:

[Ultracamp Login](#)

[Make a payment](#)

[Retrieve/Reset Login Information](#)

STEPS TO ACCESS YOUR ACCOUNT TO MAKE CHANGES OR REFERENCE INFORMATION

1. [Log into your account](#)

WOODLAND PARK ZOO

RESERVATIONS DONATIONS MAKE A PAYMENT

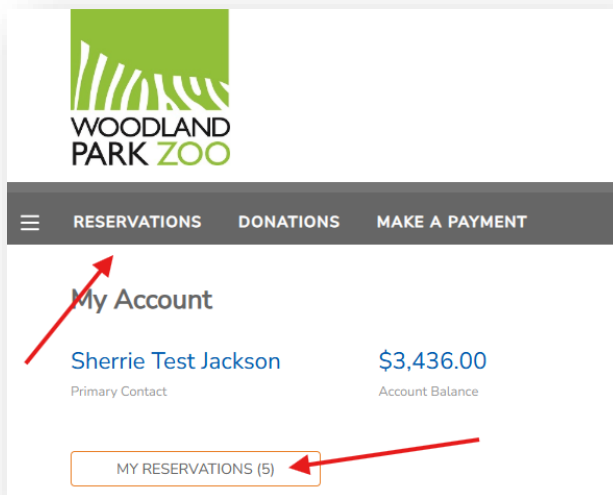
New or Returning User

Username / Email:

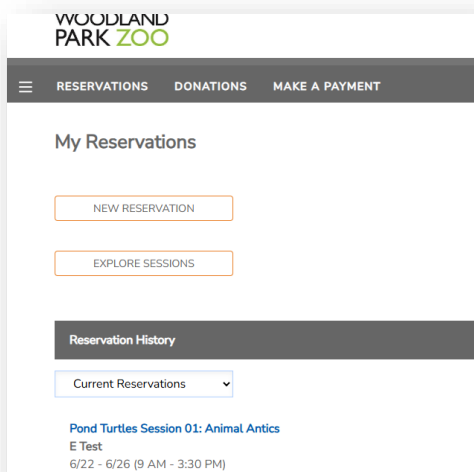
Password:

LOG IN

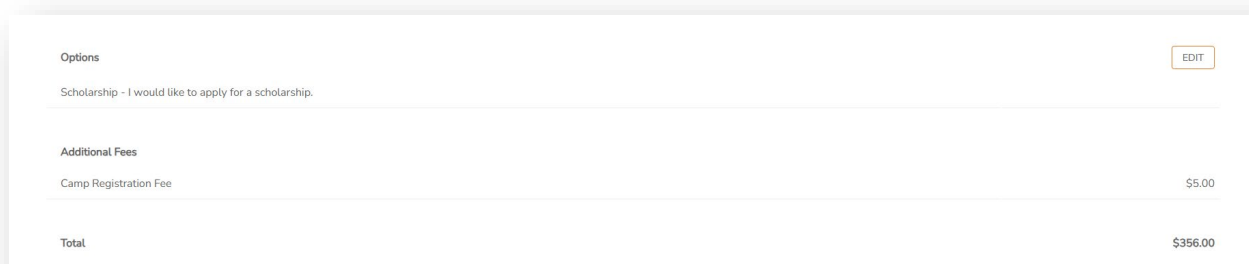
2. Access your reservations



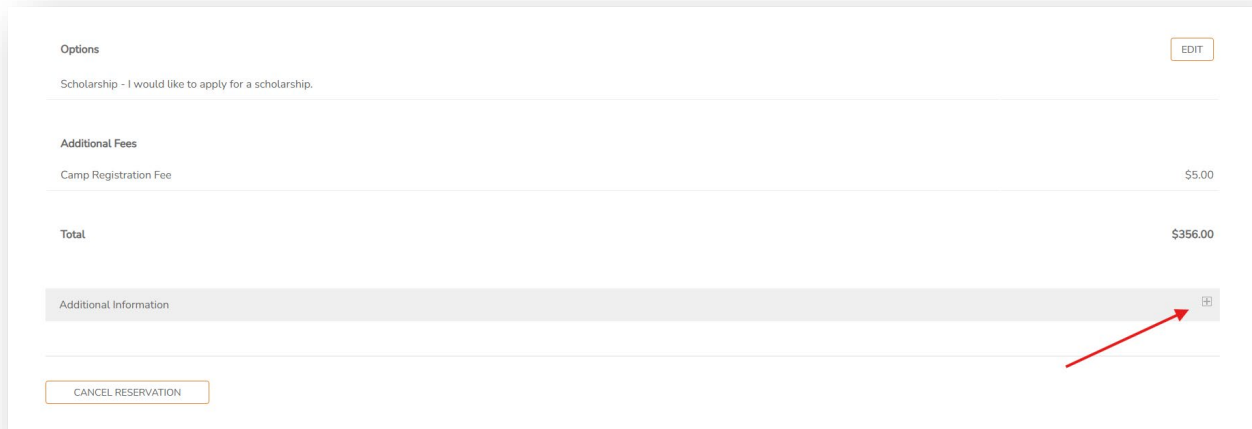
3. Scroll down to the reservation you would access or edit.



4. Once on the reservation information. You can edit information and your reservation info on this page by clicking the [EDIT](#) button.



5. To access and edit information such as Kid Code, Medical Information, T-shirt Size, or Group requests, open the “Additional Information” tab at the bottom.



This screenshot shows a reservation form with several sections. At the top right is an 'EDIT' button. Below it is the 'Options' section with the text 'Scholarship - I would like to apply for a scholarship.' The 'Additional Fees' section lists 'Camp Registration Fee' at \$5.00. The 'Total' is \$356.00. At the bottom is a 'CANCEL RESERVATION' button. A red arrow points to the 'Additional Information' tab, which is highlighted in grey and has a small icon on its right side.

Options	
Scholarship - I would like to apply for a scholarship.	

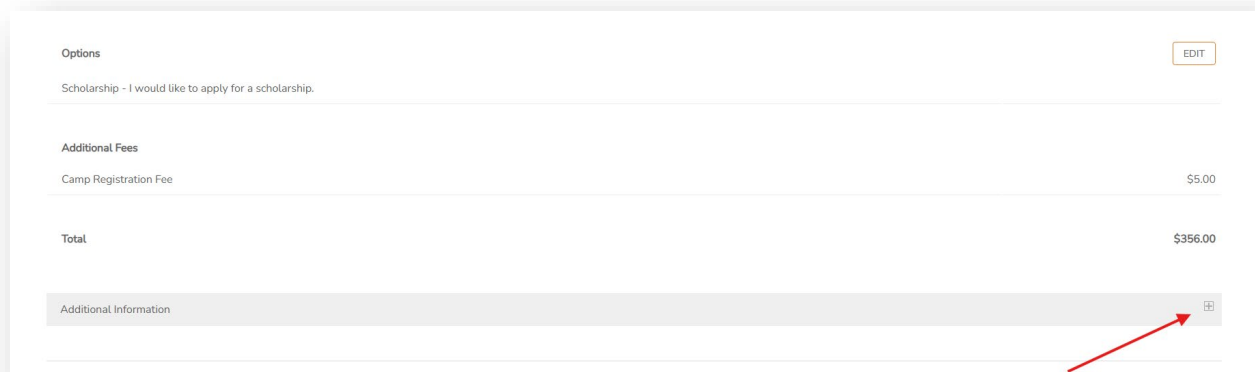
Additional Fees	
Camp Registration Fee	\$5.00

Total	
	\$356.00

Additional Information

CANCEL RESERVATION

6. And click “Edit Information.”



This screenshot is identical to the one above, showing the same reservation form. A red arrow points to the 'Additional Information' tab, which is highlighted in grey and has a small icon on its right side.

Options	
Scholarship - I would like to apply for a scholarship.	

Additional Fees	
Camp Registration Fee	\$5.00

Total	
	\$356.00

Additional Information

STEPS TO CANCEL YOUR RESERVATIONS

Cancellation and Modification of Camp Registration

All programs require a \$50 non-refundable fee which will not be returned regardless of cancellation or modification date. Below are additional important cutoffs for cancellations or modifications.

- No refunds will be issued after June 1st
- After June 1 at 9:00 a.m., no program fees will be returned in the event of modification or cancellation to your registration. This includes but is not limited to Basic Fees, Non-refundable Fees, and Registration Fees, as well as extended care.
- Modifications and cancellations can be made until June 1.
- No refunds, make-ups, or credits will be issued for missing camp days or weeks due to illness, scheduling conflicts, or violation of camp policies.

To begin, access your account following STEPS 1-3 above

4. You are able cancel your reservation before June 1st using the CANCEL RESERVATION button at the bottom of the page.

The screenshot shows a registration form with the following sections:

- Options**: Includes a text field for "Scholarship - I would like to apply for a scholarship." and an EDIT button.
- Additional Fees**: A table showing "Camp Registration Fee" for "\$5.00".
- Total**: A row showing a total of "\$356.00".
- Additional Information**: A grey bar with a small icon on the right.
- Bottom**: A CANCEL RESERVATION button.

A red arrow points from the bottom right towards the CANCEL RESERVATION button.

Please reach out to camps@zoo.org with any questions.