



# CAMP ACCOUNTS

## HOW TO ACCESS, EDIT & CANCEL

*Summer 2026*

### ULTRACAMP ACCOUNT ACCESS

Below you will find the steps needed to access your Ultracamp account. This will allow you to make payments, change account information, and reference items like Kid Code and Grouping Requests.

Registration cancelation steps are also available below. Review our cancelation policy as there are firm cut off dates for refunds.

#### Useful Links:

[Ultracamp Login](#)

[Make a payment](#)

[Retrieve/Reset Login Information](#)

### STEPS TO ACCESS YOUR ACCOUNT TO MAKE CHANGES OR REFERENCE INFORMATION

1. [Log into your account](#)

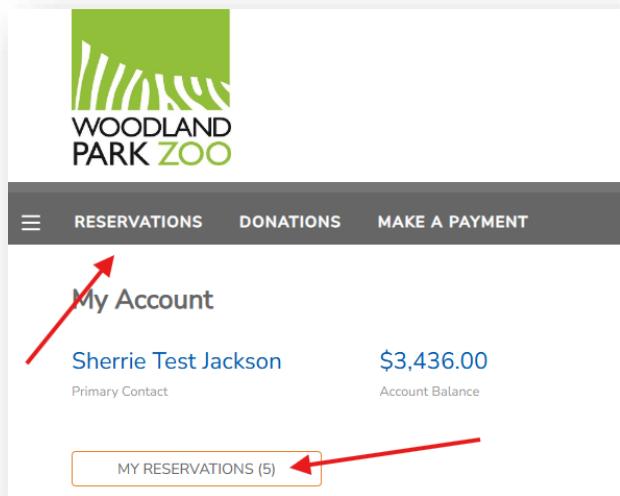
New or Returning User

Username / Email:

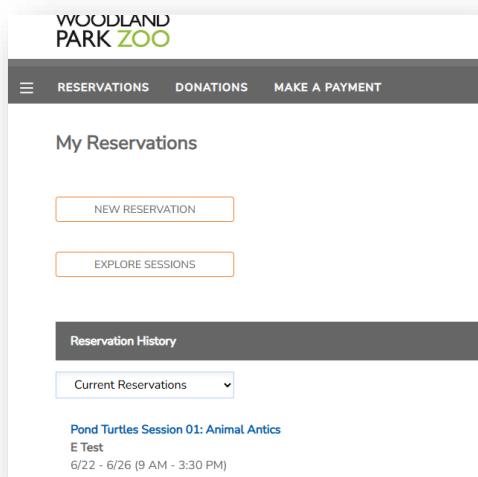
Password:

**LOG IN**

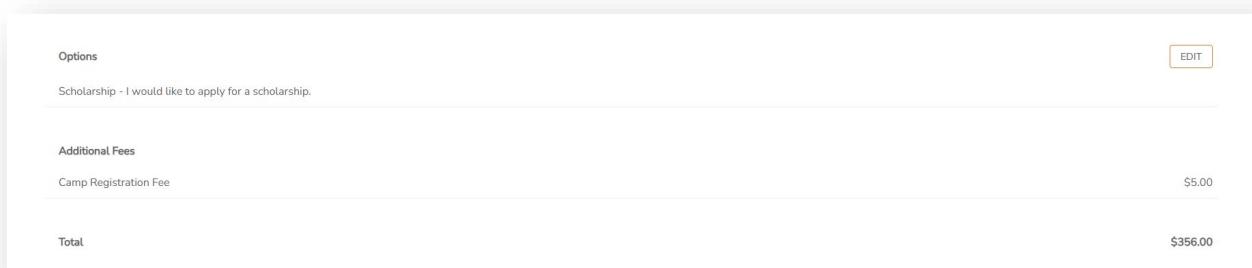
2. Access your reservations



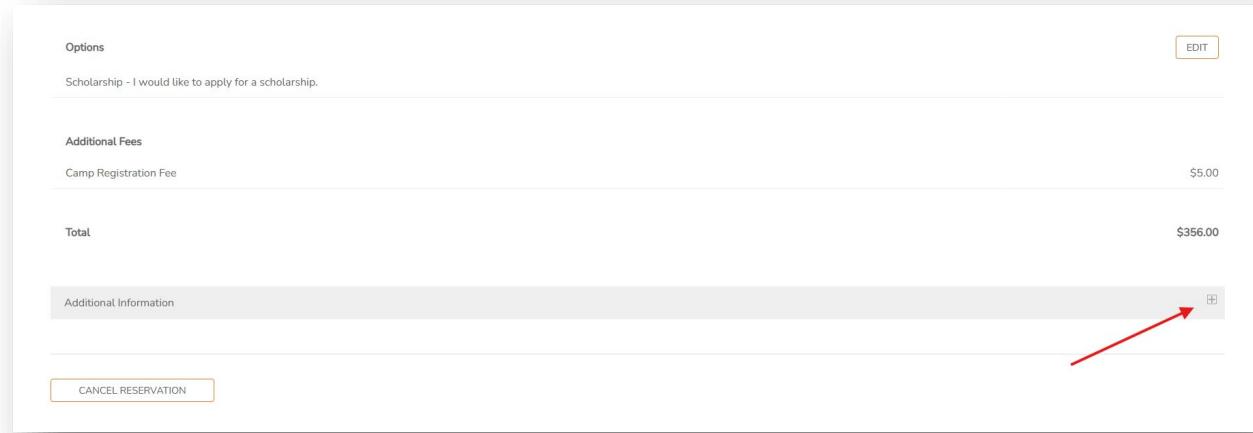
3. Scroll down to the reservation you would access or edit.



4. Once on the reservation information. You can edit information and your reservation info on this page by clicking the **EDIT** button.



5. To access and edit information such as Kid Code, Medical Information, T-shirt Size, or Group requests, open the “Additional Information” tab at the bottom.



Options EDIT

Scholarship - I would like to apply for a scholarship.

Additional Fees

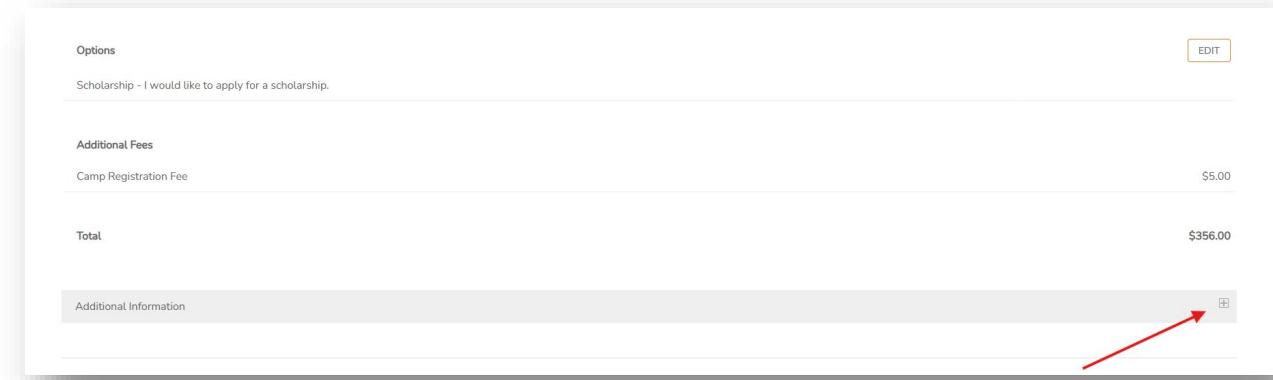
Camp Registration Fee	\$5.00
-----------------------	--------

Total \$356.00

Additional Information EDIT

CANCEL RESERVATION

6. And click “Edit Information.”



Options EDIT

Scholarship - I would like to apply for a scholarship.

Additional Fees

Camp Registration Fee	\$5.00
-----------------------	--------

Total \$356.00

Additional Information EDIT

## STEPS TO CANCEL YOUR RESERVATIONS

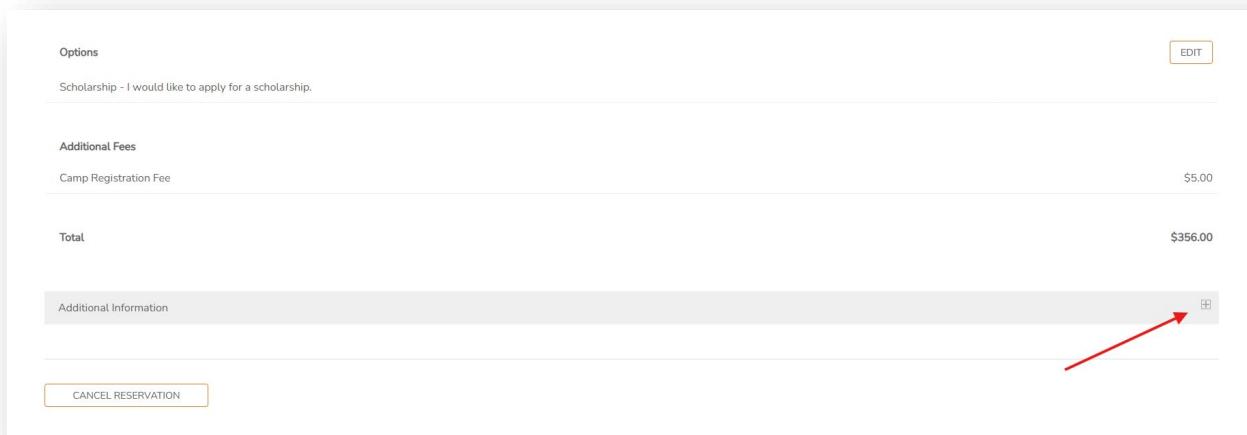
### Cancelation and Modification of Camp Registration

All programs require a \$50 non-refundable fee which will not be returned regardless of cancelation or modification date. Below are additional important cutoffs for cancelations or modifications.

- No refunds will be issued after June 1st
- After June 1 at 9:00 a.m., no program fees will be returned in the event of modification or cancellation to your registration. This includes but is not limited to Basic Fees, Non-refundable Fees, and Registration Fees, as well as extended care.
- Modifications and cancelations can be made until June 1.
- No refunds, make-ups, or credits will be issued for missing camp days or weeks due to illness, scheduling conflicts, or violation of camp policies.

To begin, access your account following STEPS 1-3 above

4. You are able cancel your reservation before June 1<sup>st</sup> using the CANCEL RESERVATION button at the bottom of the page.



Options

Scholarship - I would like to apply for a scholarship. EDIT

Additional Fees

Camp Registration Fee	\$5.00
-----------------------	--------

Total

\$356.00
----------

Additional Information

CANCEL RESERVATION

Please reach out to [camps@zoo.org](mailto:camps@zoo.org) with any questions.